



Background Information

In response to the COVID-19 pandemic, the Texas Health and Human Services Commission (HHSC) temporarily waived the renewal requirements for CHIP programs and automatically extended coverage from April 2020 through June 2021. Beginning in July 2021, that automatic renewal period is ending for CHIP and CHIP Perinate members. (Note: Automatic extension of Medicaid coverage is continuing at this time.)

Parkland Community Health Plan is making a concerted effort to notify members of these upcoming changes – and we’d appreciate your help in that effort! You may get questions from patients about the renewal process and what it means for them – see below for some information on the timeline and process for renewing CHIP and CHIP Perinate coverage.

Renewal Timeline

Members will receive renewal packets in the mail from HHSC about 90 days before their application is due (the envelope will be marked “time sensitive”). Once they receive the packet, they will have 30 days to complete their application.

Current renewal dates for CHIP and CHIP Perinate coverage are listed below:

CHIP Coverage End Date	Member Communication		Renewal Packet Due Date	Application Fee Due Date (if applicable)
	Special Notice Sent	Renewal Packet Sent		
There is no extension for CHIP or CHIP Perinate members whose coverage is schedule to end between July 31, 2021 and September 30, 2021. No special notice will be sent to these members, as the extension does not apply to them.				
July 31, 2021	n/a	April 2021	May 10, 2021	August 16, 2021
August 31, 2021		May 2021	June 7, 2021	September 13, 2021
September 30, 2021		June 2021	July 12, 2021	October 11, 2021
Members whose CHIP and CHIP Perinate coverage originally ended between April 30, 2020 and June 30, 2021 will get one more extension through October, November, or December 2021. Special notices are only sent to these select members to notify them of their new expiration date.				
October 31, 2021	If extended * June 2021	July 2021	August 9, 2021	November 15, 2021
November 20, 2021		August 2021	September 13, 2021	December 13, 2021
December 31, 2021		September 2021	October 11, 2021	January 14, 2021

Renewal Process

CHIP and CHIP Perinate members have multiple ways to check their status or find answers to their questions about renewal:

- They can check their renewal status or submit a renewal application through their YourTexasBenefits.com account.
- They can also call 2-1-1 to ask questions about the renewal process or get help submitting their application.
- Members can receive text or email alerts for their renewal notices by logging in to YourTexasBenefits.com and signing up for alerts under “Alert Settings.”
- They will need to renew their coverage even if nothing has changed from their previous application.
- If a member’s renewal due date has passed, they must submit a new application for benefits.
- Depending on the member’s income, they may have to pay an application fee when renewing (application fees are \$50 or less per family, per year).

Additional Information

The PCHP website has answers to other common questions members may have about renewing their coverage – to learn more, visit **ParklandHealthPlan.com/renew** or **https://parklandhealthplan.com/chip-faqs**. Thank you for your support in ensuring that our members continue to receive their health coverage!

THANK YOU FOR YOUR SUPPORT IN ENSURING THAT OUR MEMBERS CONTINUE TO RECEIVE THEIR HEALTH COVERAGE!