

Provider Network News

Become a PCHP In-Network Behavioral Health Provider by September 1, 2025

<u>Effective September 1, 2025</u>, Carelon Behavioral Health will no longer manage the Behavioral Health benefit for Parkland Community Health Plan's STAR Medicaid and CHIP members.

If you are a Behavioral Health provider currently contracted with Carelon, please review the information below to begin the process of becoming a PCHP in-network provider, so that your office may continue to serve PCHP members without disruption beginning September 1, 2025.

To ensure a seamless transition for both members and providers on September 1, 2025, please follow these immediate next steps:

- 1. Start the credentialing process by completing the **Prospective Provider Form** in full.
 - 2. Email the completed form to PCHP.ContractingDepartment@phhs.org.
 - 3. Visit our website for more information on credentialing.