

Provider Network News

Grant PCHP access to your EHR/EMR for Medical Record Review, HEDIS, and ECDS purposes

The Medical Record Review process is almost here!

The official Medical Record Review season will start in January, but you don't have to wait until then to get your practice set up in this new data exchange solution.

Why is Medical Record Review Done?

PCHP collects data annually to support and oversee the quality of care provided to our members, improve member health, and meet NCQA requirements.

When too many health plans approach providers for records at the same time, it can put a strain on valuable provider resources. By granting PCHP's MRR team back-end or front-end access to your medical records system (EHR/EMR), you can eliminate this additional task from your team's workload!



Medical records can be shared through direct connection or file exchange of data that may include demographics, medical history, medication and allergies, immunization status, laboratory test results, radiology images, vital signs, personal statistics like age and weight, and billing information.

What's the benefit of granting PCHP's MRR team access to your EHR/EMR?

- ✓ Improved access to data, which equals improved HEDIS performance
- ✓ Increased payouts for achieving quality metrics
- ✓ Improved GAP closing on quality metrics
- ✓ Improved member health outcomes
- ✓ Improved member satisfaction
- ✓ Improved payer / provider partnership
- ✓ Reduced staff workload

If PCHP does not have access to your medical records system, data gaps may negatively impact your HEDIS scores. PCHP will also have to request medical records from providers instead of being able to pull the data automatically for you.

Interested in establishing an automatic Medical Record data exchange with PCHP?



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